CuraDirect Healthcare No Show/Late policy

At CuraDirect, we value your time and strive to provide personalized, uninterrupted care. In order to offer timely access to all our patients and maintain smoother operational flow, we ask that you review our policy regarding missed or late-cancelled appointments.

DPC No Show Policy:
- Missing a scheduled appointment without prior notice
- Fee: $35 per occurrence

IV Therapy No Show Policy:
- Missing a scheduled appointment without prior notice
- Fee: $100 per occurrence

Applicable to both DPC and IV Therapy:
Repeated no-shows may result in limited scheduling privileges.

Late Cancellation Policy:
Please attempt to cancelled or rescheduled at least 24 hours in advance.

How to Cancel:
- Call or text our office at: (425)-842-2324
- Use the patient portal or email: Admin@curadirecthealthcare.com

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Exceptions:
At CuraDirect we understand that life can be unpredictable. Fees may be waived in the following circumstances:
- Medical emergencies
- Family emergencies
- Unsafe travel conditions

Please notify us as soon as possible so we can accommodate your situation compassionately.

Why This Matters

Late cancellations and no-shows prevent other patients from receiving timely care.
This policy helps us:
Respect our providers' time,
Keep waiting times low,
Offer same-day access when needed.
By following this policy, you help us keep our commitment to efficient, accessible care for patients.

Parent/Patient Signature _____ Date _____

Thank you for your understanding and we look forward to seeing you!